VCU Medical Center Directions

A  Ambulatory Care Center
417 N. 11th St.
Richmond, VA 23298

Floor 1
- Pharmacy

From Critical Care Hospital Information Desk / Patient and Visitor Parking Access to Ambulatory Care Center:
1. Go up the escalator. (Or, take the elevator if you are unable to use the escalator.)
2. Walk straight to the end of the hall until you reach the bakery.
3. Turn right at the bakery and enter the Gateway Building.
4. Continue straight and take an elevator, on the left of the stairs, up to the 2nd floor.
5. Turn left out of the elevator bay and follow the signs to the Ambulatory Care Center.
6. Once you are in the Ambulatory Care Center, take an elevator to your desired floor.

From Gateway Ground Floor Information Desk to Ambulatory Care Center:
1. Take an elevator to the 2nd floor.
2. Turn left out of the elevator bay.
3. Follow the signs to the Ambulatory Care Center (or ACC).
4. You will wind through the halls until you reach Ambulatory Care Center.
5. Once you reach the Ambulatory Care Center, take an elevator to your desired floor.

B  Gateway Building
1200 E. Marshall St.
Richmond, VA 23298

Floor 1
- Outpatient Testing Center (Labwork)

Floor G (Ground Floor)
- Information Desk
- Einstein Bros® Bagels
- Wendy’s®
- Community Health Education Center - Patient Library

From Critical Care Hospital Information Desk / Patient and Visitor Parking Access to Gateway Building:
1. Go up the escalator. (Or, take the elevator if you are unable to use the escalator.)
2. Walk straight to the end of the hall until you reach the bakery.
3. Turn right at the bakery and enter the Gateway Building.
4. Continue straight and take an elevator, on the left of the stairs, to your desired floor.
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From Ambulatory Care Center Information Desk to Gateway Building:
1. Take an elevator to the 2nd floor.
2. Turn left out of the elevator bay.
3. You will pass through the Nelson Clinic. Enter the Gateway Building at the top of the ramp.
4. Turn right and continue down the hallway and around the corner.
5. The Gateway Building elevators are located on your right at the end of the hall.
6. Take an elevator to your desired floor.

C Main Hospital
1250 E. Marshall St.
Richmond, VA 23298

Floor 9
- The Gumenick Suites (9E)

Floor 8
- Mother-Infant Unit (8E)

Floor 6
- Labor & Delivery

Floor 2
- Chapel

Floor 1
- Cafeteria
  » Chick-fil-A®
  » SUBWAY®
- Au Bon Pain®
- Au Bon Pain® Kiosk
- Chick-fil-A® Express
- Vending / ATM
- Release of Medical Information
- 24 Hour Flower™ Vending Machine

Floor G (Ground Floor)
- Emergency Department

From Gateway Ground Floor Information Desk to Main Hospital:
1. Take the stairs up to the first floor and walk straight down the hall. (Or, take the elevator up to the first floor, turn right out of the elevator bay, and walk down the hall.)
2. Walk down the hall and pass through the double doors.
3. The elevators for the Main Hospital are on the right—just before you reach the bakery.
4. Take an elevator to your desired floor.

From Critical Care Hospital Information Desk / Patient and Visitor Parking Access to Main Hospital:
1. Go up the escalator. (Or, take the elevator if you are unable to use the escalator.)
2. Walk straight to the end of the hall until you reach the bakery.
3. Turn right at the bakery.
4. The Main Hospital elevators are on the left.
5. Take an elevator to your desired floor.

From Ambulatory Care Center Information Desk to Main Hospital:
1. Take an elevator to the 2nd floor.
2. Turn left out of the elevator bay.
3. Follow the signs to the Main Hospital.
4. You will wind around the halls as you pass through the Nelson Clinic and the Gateway Building. Continue following the signs to the Main Hospital.
5. When you reach the Main Hospital, you will find the elevators on the right, halfway down the hall.
6. Take an elevator to your desired floor.

Critical Care Hospital
1213 E. Clay St.
Richmond, VA 23298

Floor 6
- Neonatal Intensive Care Unit (NICU)

Floor 1
- Concierge Desk
- Three Bears Gift Shop

Floor G (Ground Floor)
- Access to Patient Visitor Parking
- Pediatric Emergency Department

From Gateway Ground Floor Information Desk to Critical Care Hospital:
1. Take the stairs up to the first floor and walk straight down the hall.
   (Or, take the elevator up to the first floor, turn right out of the elevator bay, and walk down the hall.)
2. Turn left down the first hallway on the left and enter the Critical Care Hospital.
3. Take an elevator on your right to your desired floor.
From Ambulatory Care Center Information Desk to Critical Care Hospital:
1. Take an elevator to the 2nd floor.
2. Turn left out of the elevator bay.
3. Follow the signs to the Critical Care Hospital.
4. You will pass through the Nelson Clinic, Gateway Building, and Main Hospital before reaching the Critical Care Hospital.
5. Turn left into the Critical Care Hospital. There is a sign pointing to this hallway.
6. Follow the signs for the visitor elevators around the corner on the left.
7. Take a visitor elevator to your desired floor.

Children’s Pavilion
1001 E. Marshall Street
Richmond, VA 23298

Floor 4
- Pediatric Primary Care

Floor 3
- Pediatric Primary Care

From Gateway Ground Floor Information Desk to Children’s Pavilion:
1. Exit the building through the valet entrance and turn right.
2. The Children’s Pavilion is the tall black glass building across the street — on the corner of East Marshall and 11th Streets.

From Critical Care Hospital Information Desk / Patient and Visitor Parking Access to Children’s Pavilion:
1. Go up the escalator. (Or, take the elevator if you are unable to use the escalator.)
2. Walk straight to the end of the hall until you reach the bakery.
3. Turn right at the bakery and enter the Gateway Building.
4. Continue straight and take an elevator, on the left of the stairs, down to the Ground Floor.
5. Exit the building through the valet entrance and turn right.
6. The Children’s Pavilion is the tall black glass building across the street — on the corner of East Marshall and 11th Streets.

From Ambulatory Care Center Information Desk to Children’s Pavilion:
1. Exit the building through the valet entrance and turn left onto 11th Street.
2. The Children’s Pavilion is the tall black glass building across East Marshall Street on the right — on the corner of East Marshall and 11th Streets.
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F Nelson Clinic
401 N. 11th St.
Richmond, VA 23298

Floor 6
- Women’s Health / OB-Gyn Clinic
- Ultrasound

Floor 5
- Women’s Health / OB-Gyn Clinic
- CenteringPregnancy®

From Gateway Ground Floor Information Desk to Nelson Clinic:
1. Take an elevator to the 2nd floor.
2. Turn left out of the elevator bay.
3. Follow the signs to Nelson Clinic.
4. You will wind through the halls until you reach Nelson Clinic.
5. When you reach the bottom of the ramp, turn the corner and you will find the elevators for Nelson Clinic on the right.
6. Take an elevator to your desired floor.

From Critical Care Hospital Information Desk / Patient and Visitor Parking Access to Nelson Clinic:
1. Go up the escalator. (Or, take the elevator if you are unable to use the escalator.)
2. Walk straight to the end of the hall until you reach the bakery.
3. Turn right at the bakery and enter the Gateway Building.
4. Continue straight and take an elevator, on the left of the stairs, up to the 2nd floor.
5. Turn left out of the elevator bay and follow the signs to the Nelson Clinic.
6. Once you go down the ramp, take an elevator on the right to your desired floor.

From Ambulatory Care Center Information Desk to Nelson Clinic:
1. Take an elevator to the 2nd floor.
2. Turn left out of the elevator bay.
3. Turn left again and walk down the hall.
4. The elevators for Nelson Clinic are on the left.
5. Take an elevator to your desired floor.
Patient and Visitor Parking Deck (E and S)
550 N. 12th St.
Richmond, VA 23298

Access to this parking deck is located on the Ground Floor of the Critical Care Hospital.

From Gateway Ground Floor Information Desk to Patient and Visitor Parking Deck:
1. Take the stairs up to the first floor and walk straight down the hall.
   (Or, take the elevator up to the first floor, turn right out of the elevator bay, and walk down the hall.)
2. Turn left down the first hallway on the left.
3. Walk straight to the end of the hall and take the escalator, or elevator, to the Ground Floor.
4. Follow the signs to the parking deck.
5. Take an elevator in the parking deck to your desired floor.

From Ambulatory Care Center Information Desk to Patient and Visitor Parking Deck:
1. Take the elevator to the 2nd floor and turn left.
2. Follow the signs to the Critical Care Hospital. You will go through the Nelson Clinic, Gateway Building,
   and Main Hospital to get to the Critical Care Hospital.
3. At the end of the Main Hospital hall, turn left into the Critical Care Hospital.
4. Pass the staff elevators, and go around the corner on your left to find the visitor elevators.
5. Take an elevator down to the 1st floor.
6. Turn right out of the elevator bay and walk to the end of the hall.
7. Proceed down the escalator, or elevator, to Ground Floor and exit through the first door.
8. The parking deck elevators are on your right. Take them to your desired floor.